**MODERATED USABILITY TEST - REPORT GROUP-06**

**User profiles**

Eyfejyan Emmanuel: Has a low affinity with the topic. We have explained our concept to him once before! This person is very computer savvy, he studies applied computer sciences!

Bellanger Laurens: Has a low affinity with the topic. We have explained our concept to him once before! This person is very computer savvy, he studies applied computer sciences!

Robbe Sterckx: Has no affinity with the topic, normally he would not be reviewing our wireframes but we just asked him to review them to get an extra opinion. This person is very computer savvy, he studies applied computer sciences!

Inge Dehaemers: Has no affinity with the topic, she is the mother of Raf Coulier. She is not verry computer savvy, she is rather bad with computers.

<write down the names of the users tested here, and what their affinity with the topic and the tested device is (computer savvy people tend to deliver different results than non-techies)>

**Tested scenarios**

1) You want to add a property to manage and you want to add a person as a member to the property as a allowed user.

2) You want to delete people from your access list and stop securing your property by requesting to delete it.

3) You want to buy our Premium subscription tier. Make sure you link your wristband before completing the purchase.

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| --- | --- |
| Research question: | Can users add properties and allow users on that property? |
| Scenario: | You want to add a property to manage and you want to add a person as a member to the property as a allowed user. |
| Inputs/data: | / |
| **User paths** | |
| User #1 (Eyfejyan Emmanuel) | Manage property => add property button => submit => OK => Ares home button  =>  manage property => property 1 => add person button => select the person you want to add |
| User #2 (Bellanger Laurens) | Manage property => triple dot => property 1 => Ares home button => Ares home button => Manage property => add property button => submit => OK => Ares home button  =>  manage property => property 1 => add person button => select the person you want to add |
| User #3 (Robbe Sterckx) | Manage property => add property button => submit => OK => Ares home button  =>  manage property => property 1 => add person button => select the person you want to add |
| User #4 (Inge Dehaemers) | Manage property => Plus button => tried clicking “name of your property” input field and “tier of protection” dropdown button but these are not interactive => submit => OK  =>  manage property => Plus button => click on the plus button but this is not interactive |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| Very Intuitive in general | Add a back button to the go back one step  Add an about page to give more information about our company |

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| --- | --- |
| Research question: | Can users delete a person from the access list and then delete their property? |
| Scenario: | You want to delete people from your access list and stop securing your property by requesting to delete it. |
| Inputs/data: | / |
| **User paths** | |
| User #1 (Eyfejyan Emmanuel) | Manage Property => property 1 => delete person button => Ares home button  =>  Manage property => property 1 => property 1 in the top bar => triple dot => delete button |
| User #2 (Bellanger Laurens) | Manage Property => property 1 => delete person button => Ares home button  =>  Manage property => property 1 => triple dot => delete button |
| User #3 (Robbe Sterckx) | Manage Property => property 1 => delete person button => Ares home button  =>  Manage property => property 1 => triple dot => delete button |
| User #4 (Inge Dehaemers) | Manage property => property 1 => “delete person” button => delete => manage property in button top screen (but you are already on the manage property page) => Ares home button after a while => manage property => property 1 => Ares home button => triple dot button => delete |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| Manage property button has a lot of functionality, everything can be done through here | Add a back button so you don’t have to click the homepage as much! |

|  |  |
| --- | --- |
| Research question: | Can users buy a subscription? |
| Scenario: | You want to buy our Premium subscription tier. Make sure you link your wristband before completing the purchase. |
| Inputs/data: | / |
| **User paths** | |
| User #1 (Eyfejyan Emmanuel) | Manage property => Triple dot => home page => pricing/upgrade => Select plan |
| User #2 (Bellanger Laurens) | Pricing/upgrade => Select plan |
| User #3 (Robbe Sterckx) | Profile button => update subscription => select plan |
| User #4 (Inge Dehaemers) | Pricing/Upgrade => select plan => OK |
| **General conclusions after testing:** | |
| Keep it, this works! | Modifications |
| It’s very easy to upgrade your subscription with a couple of clicks | Give visual feedback after you upgrade you subscription! |